

Mays & Schnapp Connect

What is Mays & Schnapp Connect?

Mays & Schnapp Connect is a new program designed to provide real-time feedback on your pain management journey. By answering a series of short questions via text message your provider can adjust your pain plan to better suit your exact needs.

Who is Mays & Schnapp Connect for?

Connect is for **anyone** who is a patient of Mays & Schnapp. Text messaging is the preferred method of communication for Connect, but Connect also accommodates phone calls.

Standard text messaging rates may apply.

How does Mays & Schnapp Connect work?

By signing up for the program your provider will be able to better engage with you outside of the clinic providing you with an unparalleled level of access to aid you in your pain management journey. You will receive regular text message alerts regarding your care. By responding to these messages adjustments can be made to your pain management journey to better fit your exact needs.

This service offers **access to your provider** even when you're not in the clinic - for questions, advice, and recommendations, in addition to reminders for your home plan. Our Connect Clinicians will also complete monthly phone calls to check on your progress and report vital information back to the clinic so you receive the best care possible.

Text and telephonic engagement is proven to **enhance outcomes** and **reduce time in the clinic**, therefore **saving you time and money** while accelerating your return to daily life.

Questions about your health are sent regularly from **(424) 322-2488**. You may wish to save this number in your phone as Mays & Schnapp Connect to ensure receipt. Please respond, as it is the best way to stay engaged with the program.

You can always opt out by texting "Stop" or letting us know.

Additionally, you may occasionally receive a phone call from a **(901) 245-3774** number. This is our dedicated nursing line for the program who may call if there are additional questions that need to be answered.

Specialist copay, deductible, or coinsurance rates may apply. Please contact your insurance provider for specific details regarding coverage of RTM and PCM programs.

We hope you enjoy interacting with Mays & Schnapp Connect and look forward to **Better Connecting Your Healthcare**.

